DAMA Occupation Lists

Retail

These are the occupations we'd like to include for employers to use in a new Designated Area Migration Agreement (DAMA) visa option. Further information about ANZSCO and Skill levels are on the last page of this fact sheet.

This is a list of occupations we are quite confident we should include because we've seen lots of data suggesting these are areas of skill demand.

Occupation	**Skill level**	**ANZSCO code**
Call or Contact Centre Team Leader	3	541111
Training and Development Professional	1	223311

ANZSCO

The Department of Home Affairs relies upon Australian and New Zealand Standard Classification of Occupations (ANZSCO) to identify occupations in its visa eligibility lists. This is a system that tries to classify all jobs and occupations in the labour market.

The occupations on our list are based on the ANZSCO framework. If you have suggestions for new occupations that should be included, please first check if they are listed on ANZSCO. If they are not, please provide a job title, skill level and outline of the duties and responsibilities for the new occupation.

Skill levels

The ANZSCO framework classifies occupations into five skill levels:

- **Skill level 1**: occupations that require a high level of skill, usually needing a bachelor's degree or higher
- **Skill level 2**: occupations that typically require an associate degree, advanced diploma, or diploma
- **Skill level 3**: occupations that generally need a certificate III or IV
- **Skill level 4**: occupations that usually require a certificate II or III
- **Skill level 5**: occupations that require a certificate I or compulsory secondary education.